

## TERMS & CONDITIONS

- Lals Loyalty Card is the property of Lals and your usage of this card is subject to continued agreement of these terms.
- Loyalty Cards are personal to each cardholder and cannot be transferred, loaned, borrowed or used by any other person other than the card holder. In cases where ownership is not established, identification may be asked for redemption of any reward, offer, promotion or transaction.
- To earn or redeem points or benefits under Lals Loyalty Card, you must present your card or cell phone number at the time of the transaction.
- Points are only redeemable on certain purchase. Points cannot be redeemed for an already discounted bill.
- Any points, reward offer or promotions you redeem are subject to full GST amount.
- Lals reserves the right to change, introduce or withdraw the program in part or wholly. Lals will make all reasonable efforts to inform you of such change via text SMS, email, social media or any other channel.
- Points are an intangible reward and are not a form of currency, backed by cash or any physical asset or equivalents. Points are only redeemable via rewards, vouchers or cash back where offered. Lals is not liable for your points and/or liable to convert them to rewards except as part of the program.
- Lals may at its discretion revoke your Loyalty Card membership, for reasons including but not limited to repeated violation of these rules, its code of conduct, or unspecified internal reasons.
- Lals Loyalty Card is not liable for any loss you or third parties sustain as a result of this program and your enrollment in it and/or cancellation thereof.
- Redemption can be of a maximum 5000 points per transaction only.
- Lals Loyalty Card program does not apply to corporate orders.
- Lals Loyalty Card is only applicable to retail orders. Corporate or customized chocolate orders are not included.
- Points awarded cannot be claimed on the same visit as purchase.